

INFORMATION ABOUT YOUR RESIDENTIAL WATER BILL

1. The water deposit is \$150.00 for residents and \$150.00 for business. This deposit is held until you close your account. This deposit is deducted from your final bill. At the time of making your deposit, you will be charged a non-refundable processing fee of \$3.00.
2. The city must have access to the meters at all times. If you have dogs in the yard and you do not restrain them, your bill will be estimated based on the prior billing history until such time that the city is able to read your meter. You may read your meter, providing you call in your reading to city hall during the first five (5) days of the month during regular business hours. The city must gain access to validate the meter reading at least once per quarter.
3. You will receive a water bill each month. The bills are mailed the last working day of each month. Depending on the postal service you should receive your bill no later than (4) days after the first of the month. If you do not receive your bill please call 713-674-8424 and you will be given the amount due.
Failure to receive your bill does not waive the penalty.
4. The bills are due by the 10th of each month without penalty. If the bill is not paid by the 10th penalty will be automatically applied. If the payment is not received by the **17th of the month** the service will be disconnected without further notice, **THE CITY DOES NOT SEND SECOND NOTICES.** You may pay your bill at the city hall during regular business hours (lobby or drive thru), or in the night deposit box (located in the drive thru window area), by mail, online or at Sellers Bros. Grocery store until the 17th.
5. If your water is disconnected for non-payment, a reconnect fee of \$30.00 will be added to your account and must be paid before your service is restored.
6. To transfer water service to another location within the City of Jacinto City a fee of \$30.00 is charged and must be paid prior to service being connected at the new address.
7. Temporary turn off service is offered as a free service to customers. The city has necessary tools to turn off water meter. **The cut off at the meter is for city use only.** The home owner should have a cut off at the faucet near the house. If you break the city's cut off, a fee of \$40.00 will be charged to your next bill.

GARBAGE PICK-UP DAYS - WEDNESDAYS AND SATURDAY **HEAVY TRASH PICK-UP IS EVERY SATURDAY**

FEES

WATER

The minimum water fee for residential customers is \$ 19.50 for 2000 gallons of water. Thereafter, each additional 1000 gallons is charges at a rate of \$ 5.25.

SEWER

The minimum sewer fee is \$10.30 for 2000 gallons. Thereafter, each 1000 gallons is charged at a rate of \$ 2.10.

GARBAGE

Garbage fees are included on the water bill for residential service at a rate of \$ 11.04 plus \$ 0.91 state sales tax for a total of \$ 11.95 per month.

BUSINESS GARBAGE	\$30.46 PLUS TAX 2 DAY PICK-UP
	\$87.76 PLUS TAX 6 DAY PICK-UP

EMS

There is a \$ 2.00 per month fee to support EMS service to our residents.