



Uber Voucher Registration & Usage Instructions For Clients (Riders)

**Client must have completed signed Opt-In Agreement for Transportation via Uber on file with
(email to HCDridescustsvc@harriscountytexas.gov)**

Getting Started with Uber Vouchers

- Once your account is activated and meets eligibility requirements, our admin team will register you with Uber.
- You will receive:
 - An email from Uber
 - A text message from UberBoth will include details about your voucher.

Using Your Uber Voucher

- Open your Uber app.
- Sign in using the email address and phone number registered with us.
- Your voucher will automatically appear under Wallet → Vouchers.
- When booking a ride, the voucher will be applied to eligible trips.

Important Notes

- Your voucher is only available if your account is active and has sufficient balance.
- If your account is suspended, you will temporarily lose Uber booking access.
- All trips are automatically tracked, and costs are deducted from your rider balance.

Contact us: 713-368-7433

or email HCDridescustsvc@harriscountytexas.gov

COMING SOON!!

"We've added Uber rides to our RideShare Program"

Our new partnership with Uber helps eligible residents remain independent with subsidized transportation to help them get to doctors appointments, grocery shopping, and more.

RIDES is a curb-to-curb subsidized program that allows eligible customers and participating agencies to purchase transportation services at a significant discount.

HOW TO USE?

1. Call 713.368.7433 to opt-in for Uber service.
2. Once your request is processed, you will receive a text message from Uber.
3. Create an Uber account (unless you already have one) using the same phone number provided to the RIDES program. If you already have an Uber account, the telephone number registered with Uber must match the number associated with your RIDES account.
 - RIDES voucher will automatically be added to your Uber wallet using your fare card number.
 - Uber will require an alternate form of payment method (credit card).
4. Request ride in Uber app.

If you have any questions, please call 713.368.7433



Rides

Specialized Transportation for Harris County

Introducing Our
New Service
Providers



Check your balance – **1-877-250-2640**

Contact Precinct 2 Transportation Voucher Staff – sign-up for Uber.

Replace / Questions / Resource

Precinct 2 Transportation Voucher staff - **713-274-2149 / 713-274-2606**

New Haven

Rubicund

Rids Brother

zTrip

Anchoring Hopes

(713) 432-9672

(832) 975-0160

(510) 340-5759

(713) 428-5844

Zip Code Service Areas

77034 77044
77059 77062
77338 77339
77357 77396
77504 77505
77520 77521
77536 77546
77049 77058
77089 77336
77345 77346
77502 77503
77506 77507
77530 77532
77562 77571
77586 77587
77598

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77034 77044
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77338 77339
77357 77396
77504 77505
77520 77521
77536 77546
77049 77058
77089 77336
77345 77346
77502 77503
77506 77507
77530 77532
77562 77571
77586 77587
77598

Zip Code Service Areas

77041 77067
77079 77082
77094 77095
77449 77450
77072 77077
77083 77084
77099 77433
77014 77068
77032 77069
77064 77070
77065 77073
77066 77090
77373 77389
77375 77429
77377 77447
77379 77388
77484 77493

Zip Code Service Areas

77002 77029 77060
77003 77031 77061
77004 77033 77063
77007 77035 77071
77008 77036 77074
77009 77037 77075
77011 77038 77076
77012 77039 77078
77013 77040 77080
77015 77042 77081
77016 77043 77086
77017 77045 77087
77018 77046 77088
77019 77047 77091
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77027 77056
77028 77057